

## Electronic Patent Application Fee Transmittal

<b>Application Number:</b>	10766985			
<b>Filing Date:</b>	29-Jan-2004			
<b>Title of Invention:</b>	Method, software and system for developing interactive call center agent personas			
<b>First Named Inventor/Applicant Name:</b>	Benjamin A. Knott			
<b>Filer:</b>	Raman N. Dewan/JOSEPH LALLY			
<b>Attorney Docket Number:</b>	130332.00048			
Filed as Large Entity				
<b>Utility under 35 USC 111(a) Filing Fees</b>				
<b>Description</b>	<b>Fee Code</b>	<b>Quantity</b>	<b>Amount</b>	<b>Sub-Total in USD(\$)</b>
<b>Basic Filing:</b>				
<b>Pages:</b>				
<b>Claims:</b>				
<b>Miscellaneous-Filing:</b>				
<b>Petition:</b>				
<b>Patent-Appeals-and-Interference:</b>				
<b>Post-Allowance-and-Post-Issuance:</b>				
<b>Extension-of-Time:</b>				
Extension - 1 month with \$0 paid	1251	1	130	130

Description	Fee Code	Quantity	Amount	Sub-Total in USD(\$)
Miscellaneous:				
Total in USD (\$)				130